

1. PURPOSE

The purpose of this specification is to define the warranty against defects in products supplied by Mi.Comp. srl to its customers.

2. APPLICABILITY

This specification applies to all products supplied by Mi.Comp. srl

3. REQUIREMENTS

The product is guaranteed for a period of twelve months from the date of purchase (as proved by the date of transport documents).

The warranty covers the repair or replacement of products that present lack of conformity at no cost for labor and materials, as well as costs related to the shipping cost to the customer.

The product not in accordance must be returned in original packaging.

The number of this batch product must not be deleted in any way nor made illegible, otherwise invalidity of the guarantee.

The delivered products must be stored at a room temperature not exceeding 30 ° C and maximum humidity of 60%.

The guarantee does not apply in case of damages caused by negligence, use not in accordance with the use for which it is intended, tampering, modification of the lot number, damage due to accidental causes or negligence by the purchaser. It also does not apply in the event of subsequent failure to use the product at voltages and / or currents higher than those indicated on the specifications as well as in case of defects caused by infiltration of liquids, moisture, fire, inductive / electrostatic discharges or by lightning, power surges or other external phenomena to the product.

They're excluded from the warranty those parts subject to wear following use.

After the warranty period assistance interventions will be carried out by charging for the replaced parts, the hand labor and transport costs, according to the rates in force.

Any returns must be previously agreed and authorized by Mi.Comp. srl.

For products returned for repair / replacement, at the base there is a lack of conformity of the product, the transport costs will be charged and a contribution for the retesting of Euro 100,00.

All disputes shall be exclusively settled by the Court of Padua.

4. EXCEPT FOR THE REQUIREMENTS

Only for the galvanic treatment (nickel plating, tinning, gilding, etc.), the warranty period is 120 days from the date of purchase (as proved by the date of transport documents).